

BOOK CHAPTER | Security Governance Scaling

Multi-stakeholder Security Governance Scaling for Cyber Security Decision-Makers within the UK Small and Medium-Sized Enterprises Aviation

Ojo Emmanuel Ademola PhD

British Computer Society's Information Security Specialist Group (ISSG) Executive Committee Member

Full Professor & Governing Council Member

American International University West Africa Gambia

College of Management & Information Technology

The Gambia

International Psychometrics Centre, Ibadan, Nigeria

Email: ojo_ademola@hotmail.co.uk

Phone No: +447958139157

Abstract

The developing issues and relationship between Information Technology Governance (ITG) and Multi-stakeholder Security Governance Scaling (MSGS) for decision-makers within the UK's SME Aviation is a topical parlance that when explored should benefit academia and practitioners even in other parts of the world, particularly in Africa. By conducting an extensive literature review, covering expert and scholarly writing, lean implementation thinking, SMEs cyber policymaking industrial and grand synergy, a profound knowledge level and concise synthesis can be presented, which informs the exploratory secondary qualitative research. This chapter x-rays cyber policy issues, discusses ITG and MSGS (a framework for cyber policy). It clarifies the framework for cyber policy (including major reviews, strategic elements, and benefits of the cyber policymaking to different stakeholders). It explores impediments to cyber policy implementation, evaluates frameworks and models on cyber policy implementation approaches with SME Aviation and justifies the need for secondary data in researching with the rising issues. identity based on types of identity theft discussed.

Keywords: Cyber policy, ITG and MSGS, Frameworks, strategic elements, stakeholders

Introduction

Cyber policy remains implementable while obstacles to the effective implementation are identified and tackled. A cyber policy can always be at an efficacy with the robust implementation of ITG. Analysing the linkages that may exist between ITG and MSGS, together with the benefits of theorising scaling and scalability in such derivation will be evaluated.

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Decision making and framework impediments to implementing cyber policy in the SME Aviation when ITG and business policy aligned to entail lack of awareness of global and local threats to cybersecurity, inadequate security infrastructures and the need for more experts involved in decision making, and the need for a new approach to cyber policy implementation for robust competitiveness, similarly examined.

Importantly, there will be an exploration of ITG and MSGS in support of cyber policy in terms of a mix of mature ITG implementations. In effect, the value of studying the literature areas will be to provide a meaningful discussion and analysis of cyber policy process, in a structured way, to facilitate critical scholars and practitioners' understanding of cyber policy and its impact on governance. Consequently, a fundamental comprehension of crucial issues will suffice, and the understanding of the reader improved for further research commitment in the field of digital arrangement in SME Aviation. A reasonable beginning stage is to explore what is implied by the term cyber policy considering ITG and MSGS. Additionally, the academic phenomenon of governance seen by many as prominent use of policy will be in exploration to help place in context linkages between ITG and MSGS.

Operational Definition of Cyber Policy

Considering the complexity that surrounds the definition of cyber policy, how could the implementation of the right industrial cyber system contribute to the robustness of multi-stakeholder governance approach? Sutton (2017) argues that a scholar and practitioner response to such an inquiry could support the argument for a working definition. Sutton's proposal would have been more intriguing if it was related to the cybersecurity capabilities of an organisation. GreenPope *et al.* (2010) argued that such an approach requires tightly choreographed activities across organisations in diverse locations. The strategy accentuates the responsibilities of Airports Commission, Department of Transport, Ministry of Defense (MOD) and other Aviation security organisations; under which the synergy could culminate to an actionable framework. GreenPope and colleagues related the process to cybersecurity capacity of an organisation as well as provided a comprehensive input to the implementation of any sufficing cyber policy.

Aggarwal and Reddie (2018) evaluate the role of businesses, governments, other critical stakeholders in the emergence of a definition of cyber industrial policy. Aggarwal and Reddie corroborated Sender's (2016) view. There is the emerging escalation of the geopolitical context in cyber policy content of both UK, US, and other world power to strategic competition. The Sender's, and Brantly's advise the need for relevant theory to conceptualise such definition. Matten and Moon (2008) articulate that the conceptual framework is not to overlook the impact of the outcome on the social or the business environment. O'Sullivan (2016) adduces that stakeholders may use the information from such engagement to decide on events to support and what policies to promote. Brantly (2019) asserts that "policies and laws developed for rapidly evolving or dynamic business environments often overlook the impact or lack, therefore, complexity on the potential outcomes." According to this clarification, to define cyber policy with the understanding of ITG frameworks implementation suffices. Robinson (2005) points out that when governance is effective, IT becomes a valued asset, not a cost.

Notwithstanding, if a cyber-security framework could help to conceptualise definitions appropriately, Brantly (2019) alludes to cyber policy implementation as an essential element of IT and business policy alignment. For the stakeholder, such description of a cyber policy could help to advocate for its implementation (VonSolms and Van Niekerk, 2013; Brantly, 2019; Safa *et al.*, 2016). Furthermore, such conceptual foundation could provide a pathway to solution analysis (Weimer and Vining, 2017). There might be complications in clarifying various dynamism within the use of appropriate theory and environment. For example, in the UK Aviation, the divergent of methods and their applicability to SMEs could become complicated.

However, Brantly's provision of a decisive template to define cyber policy alludes to the Von Solms and Van Niekerk's (2013) definition of cybersecurity; and provides support for Weimer' and Vining' policy solution analysis. The definition centres on the collection of tools, policies, security concepts, security safeguards, guidelines, risk management approaches, actions, training, best practices, assurance, and technologies that can be used to protect the cyber environment, the organisation, and user assets (ibid.). The view is consistent with the operational definition of cyber strategy expressed in the latest Aviation Strategy that captures the centrality and efficacy of the UK as the most significant internet economy in the G20 (Carr and Tanczer, 2018).

Linkages between ITG and MSGS

A critical analysis of the literature informed this secondary data research for this qualitative study. The identification of cybersecurity strategies indicates SMEs' decision-makers implement a protectable cyber policy (OECD, 2012). In 2005, the UK National Computing Centre published a report on developing a successful governance strategy (Manchester. National Computing Centre, 2005, pp. 5-6). The publication indicates that for an organisation to deliver an overall business goal, its investment in IT must provide full value. The report underscores that decision-makers in IT must ensure that investment must recognise that technology is incorporated fully into business strategies and direction. The publication indicates the importance of identifying and controlling critical risks as well as a full demonstration of legislative and regulatory compliance. The report points out that ITG covers all the elements underlined. There are underlining weaknesses in the approach to implementing ITG in SMEs noting the apparent emergent of recent corporate failures. Undoubtedly, such shortcomings are not diminishing but appreciate a higher profile today than at any time in recent memory.

However, Webb *et al.* (2006) suggested that in the attainment of a broad-reach outcome in business objectives, the definition of ITG must be context-based. The existing definitions have accentuated different things to a different organisation. Notwithstanding, ITG provides a formal way to align IT and business strategy. Accordingly, there are various regulations for organisations to be compliant within different locations of business operations. The view remains consistent with De Haes and Grembergen's (2009) assertion that IT decision-makers must achieve a full business/IT alignment maturity. Subsequently, questions also arise due to the coherence of various elements that ITG covers. According to De Haes and Van Grembergen (2006), ITG includes alignment, value delivery, risk management, resource management and performance management. Necessarily, an organisation should identify possible stakeholders in the implementation of ITG to achieve a measurable performance of better alignment between business and IT. Banham and He (2010) argues that in SME governance, definitions of ITG converge, business expectations must expand to accommodate appropriate alignment. Considering SMEs' limited resources, Banham and He identified that proper implementation of a cyber policy could provide a possible relational pathway.

The exploration between implementable ITG and multi-stakeholders' commitment irrespective of challenges arising from IT/Business alignment also in the view, according to De Haes and Van Grembergen. Nonetheless, how could the implementation of the right industrial cyber policy contribute to the robustness of multi-stakeholder governance approach? From operation research approach, Pearce *et al.* (2018) assert that lean adoption could be helpful to SMEs' decision-makers to bridge the gap that exists in the implementation of ITG. The study points out that using Lean Implementation (LI) as a scaling technique could improve a lead to conceptualising ITG framework. Such an outcome might serve as an input to implementing cyber policy within SMEs in the automobile industry. According to Pearce *et al.*, resources are rare in SMEs for such exploration. However, Vejseli *et al.* (2019) argue that agile dimension to implementation of ITG could factor the LI's concept.

By deduction, with the UK's SME Aviation, GreenPope *et al.* (2010) contend that such a methodology requires firmly arranged exercises crosswise over associations in various areas. The technique involves the duties of Airport Commissions, Department of Transport, Ministry of Defense (MOD) and other Aviation security associations; under which the cooperative energy works. Aggarwal and Reddie (2018) assess the job of organisations, governments, other related partners in the rise of modern strategy. Aggarwal and Reddie authenticated Sender's (2016) assertion. There is a developing acceleration of the geopolitical setting in digital approach substance of politically influential nation to vital challenge.

GreenPope and colleagues assert that the approach explores the implementation of cyber policy as a linkage between ITG and MSGS. Furthermore, it could anchor the widespread use of the internet as a global venue for international cybercrime. Implementation of effective Cyber policy is the linkage that exists between ITG and MSGS with the adoption of LI, considering the limited resources available to SMEs. The assertion centres on the provision of technical and security pathway to IT/business alignment (De Haes and Van Grembergen, 2006; see also De Haes and Van Grembergen, 2006 and Webb *et al.*, 2006). Hubbard and Seiersen (2016) indicate that in measurement, implementation of an effective cyber policy (as a linkage between ITG and MSGS) will contribute to the concept of "uncertain reduction."

Security vendors McAfee Intel Security and Symantec Corporation reported, a comparable to Bernik's (2014) cost-implication framework. The report points out that there is a cost implication; mainly, due to variants approach to the implementation of cyber policy. Hyman (2013) asserts that the outcome of inadequate implementation of appropriate cyber policy in organisations could become unbearable to organisations. Hyman furthers the report that Symantec Corporation accentuated that cyber breaches cost the globe \$110 billion annually. As McAfee Intel Security reported worldwide cybercrime costs of \$1 trillion yearly. The report highlighted differential factor in figures with those of Symantec Corporation. The former's focus on both malicious and accidental data losses for businesses worldwide depends mainly on the contribution from SMEs. The uncertain reduction approach in measurement could align assertively to the MSGS approach (Hubbard and Seiersen, 2016).

The cost-implication effect and the increase of cyber-attack on SMEs is an indication of an advanced threat to an SME's bottom line. According to GlobalData (2017), "UK SMEs showing an appetite for cyber insurance." The report points out that the uptake by UK SMEs grew from 2.1% in 2014 to 13.7% in 2016 - a considerable increase but coverage remains low at 13.7%. Shackelford (2012) distinguished cyber risk protection as an instrument to oversee obligation and relieve the peril of cyberattacks. Protection arrangements cover losses from cyberattacks and information breaks. Shackelford demonstrated that interest in cyber risk insurance should be an encouragement to cyber policy decision-makers.

The recommendation remains emphatic as UK SMEs dependent on the digital space, and crime is moving exponentially to online. The Competition and Markets Authority (CMA), in its response to UK Aviation 2050, agrees that "There is scope to improve passenger experience and embedding protections is a step forward." There is a greater need for cyber insurance as an MSGS technique within the cyber policy (Pal *et al.*, 2014; see also Lelarge and Bolot, 2009 and Saini *et al.*, 2012).

Shackelford's suggestion that an organization's primary interest in cybersecurity is in system and framework, including firewalls, encryption, and interruption recognition. Digital hazard protection is a device used to return misfortunes that outcome from a cyberattack; however, proactive digital systems ought to consistently be the beginning stage (Shackelford, 2012). Hayes and Bodhani (2013) recognised SMEs as progressively focused on online dangers.

Cybercriminals effectively search for chances to stamp these easy objectives. SMEs with restricted data innovation assets have not set fitting interests in cybersecurity. In cases in which medium-sized to huge ventures have kept up business associations with SMEs, cybercriminals have assaulted the SME as the apparent, more fragile connection. Hayes and Bodhani inferred that generally, digital strategy chiefs of SMEs don't comprehend cybersecurity as an issue for them. The discernment that cybersecurity as a test just for enormous ventures are still unavoidable in SMEs. According to Hayes and Bodhani, SMEs were progressively the objective of cybercrime. Cyber hoodlums are attempting to target the most significant investments. The inference is to the massive undertakings that could assume an obligation in giving cyber policy decision-makers support to their SME affiliations.

Scaling and Scalability mechanisms to Decision Making Strategy

In 2002, the OECD made recommendations for the Security of Information Systems and Networks to underscore a Culture of Security. The Security Guidelines were the first international set of fundamental principles to focus on the dynamism of security policies in an open environment. According to Azmi *et al.* (2018), the OECD's 2002 security policies guidelines provided a template for the organisational culture of security as well as directions for both public and private sectors to adopt scaling in appropriation to their own cybersecurity policy needs.

There are lacking guidelines as to achieving scalability either to scale up or out (Ademola, 2020; OECD, 2002). Azmi and colleagues asserted that the OECD's 2012 presents the comparison of national cybersecurity strategies to accentuate "a useful source of information and inspiration in the context of the review of the Guidelines." The critique could be on the submission that the concept of MSGS might provide a balance to processes of profiling, assuring, and delivering cybersecurity (Ademola, 2020). To decision-makers, achieving scalability via scaling is a drive towards more robust evidence-based policy decision-making, as predicated in OECD (2012). Such an approach is also essential to achieving scalability. The guideline emphasises that this could be possible via the culture of cybersecurity as advanced in both OECD's (2002, 2012) guidelines (Ademola, 2020; Azmi *et al.*, 2018; Pawlak and Barmaliou, 2017 and Tiirmaa-Klaar, 2016).

Moreover, the ITAC's response to the OECD's (2012) analytical report shows that MSGS would be a helpful scaling approach for decision-makers in the achievement of scalability in SMEs. In the OECD (2012), the scaling approach will be the bedrock to a very significant evolution in government strategies to the adoption of the multi-stakeholder model for policy development in general. According to Carr and Tanczer (2018), market failures occurs as a result of functional declines. Cyber policymakers must be cautious of the data breaches, inadequate private investments, and a continuous digital skills gap. The authors provide an illustrative case study for the evolution of industrial cybersecurity policy. Theoretically, this is an attempt to advocate for the achievement of scalability either by scaling up or scaling out automation security architecture in UK sectors.

According to The McKinsey Global Institute (2019), "Process automation at scale is now feasible for most payers." The analysis shows that Automation at scale is an approach beneficial to payers and decision-makers across business divides either large enterprise or SMEs. Manyika (2017) indicates that Automation-at-scale could solve the problem associated with increasing cost pressure. The pushing of SMEs to significantly improve business operations even at the business experience of unexpected data breaches. Manyika noted the benefits of scaling to payers and employers but failed to acknowledge the problem with scaling up. How would the decision-makers find the right balance of resources in the implementation of cyber policy as this remains an extreme difficulty for SMEs?

The concept of adding up IT critical infrastructure to achieve a business objective could be a bottleneck. For example, to add more security awareness clauses to an existing policy could directly impact on the cost of implementing such architecture. The theory of unavoidable losses - the dictate of the law of diminishing could kick in quickly. Subsequently, this could cause the value of incremental upgrades to the existing policy to grow exponentially (Porter and Kramer, 2019; see also Sandberg, 2019 and Aldrich and Wiedenmayer, 2019).

The consideration of the cost-to-benefit ratio will make scaling up a very unattractive option. Scaling out, on the other hand, implies that scaling the security application via scalability mechanism could be possible. For example, by adding more machines to the system and allowing them to share the load within the ITG implementation could have the scale up effect. Azmi *et al.* (2018) assert a shared concept approach as scaling out and significantly beneficial to decision-makers.

In November 2011, the UK government published its first National Cyber Security Strategy (NCSS). By implementation, the legislature had numerous proactive and responsive measures to upgrade the two of its cybersecurity abilities. The market control in this area serves as a scaling rule to help cybersecurity chiefs as the legislature will discharge speculations. According to the Cabinet Office (2011, 2016a), £860 million for its National Cyber Security Program (NCSP) for the period from 2011 to 2016 suffices and supported its spending to £1.9 billion for its cybersecurity vision from 2016 to 2021. According to Matthews (2019), the implementation provides for evidence-based policymaking. The author focuses on the centrality of ITG implementation. MSGS advocacy could lean on collaboration by stakeholders. Such provides the strategy - an incorporated for the foundation of another National Cyber Security Centre (NCSC) that goes about as the open arm of GCHQ. UK's MOD concurred with the Cabinet Office another 25% objective for SME obtainment by 2020. The responsibility reflected in the Single Departmental Plan distributed on nineteenth February 2016. The NCSC offers an interface among government and industry and gives direction just as exhortation (Carr and Tanczer, 2018).

Scaling as a Security Strategy to support Cyber Policy Decision Makers

Ribbers *et al.* (2002) conclude that despite the numerous literatures on ITG, the gap still exists on the practical implementation of the available models tailored to specific industrial sectors. The extensive theoretical frameworks mostly patterned around the theories while there is little on the actual processes involved with ITG. Mainly, the models do not suffice how the processes translate to contemporary practice. Over the last five decades, the three primary schools of thought on ITG in the literature still prevails - (1) ITG as a framework or an audit process, (2) ITG as IT decision-making, and (3) ITG as a branch of corporate governance. Nonetheless, it appears that the primary schools of thought show some emergent theories of corporate strategies. In general, it rarely includes security strategy (Lynch and Smith, 2006; see also Doyle, 1989 and Badr *et al.*, 2010). Notwithstanding, the provisions of the main theories of corporate strategy (Ribbers *et al.*, 2002), in the 1970's, analysis show that there is a rare correlation between the comparative industrial policy and security (Aggarwal and Reddie, 2018; see also Singh and Montgomery, 1987 and Zheng *et al.*, 2016).

Furthermore, some writers suggest that ITG frameworks implemented by middle managers are to facilitate the associated IT management processes and related internal IT controls. (e.g. Rahimi *et al.*, 2016; see also Bergeron *et al.*, 2017 and Nicho *et al.*, 2017). Such a view of ITG reinforces the needs for regulatory controls and privacy (Eastin *et al.*, 2016). Dynamically, such reinforcement underscores a move away from achieving corporate governance through voluntary disclosure, and towards the regulation of exposure and, more generally, corporate conduct with effective industrial policy for the digital space (Aggarwal and Reddie, 2018; see also D'Elia, 2018 and Mosteller and Poddar, 2017).

The approach places huge security responsibilities on the decision-makers, in the areas of transparency, integrity and accountability in business operations, and the system of internal control (Shirazi *et al.*, 2017; de Mingo and Cerrillo-i-Martínez, 2018). However, the approach could deal only with a small part of the total ITG obligations of decision-makers; primarily those with verification responsibility like CoBIT, ITIL, ISO/IEC 27001 (2005a), ISO/IEC 17799 (2005b), BS 7799 (2000) (Aasi *et al.*, 2017). These structures are not elective medications of similar issues; without a doubt, there is little cover between them. Most of the writing worried about these systems is down to earth in nature; there is a rare discussion of them in scholarly literature.

CoBIT is designed as a restrictive way to deal with executing and assessing controls in the IT setting (ITGI, 2002; Ștefănescu, 2015). It is a regularising structure of 34 in general control targets. These partitioned into a chain of command of auditable procedures planned to help a sum of 318 point by point control destinations. CoBIT gives various devices to help with overseeing IT. The implementation includes that of measures and essential achievement factors for the administration procedures, and development models to push associations to benchmark their exhibition in dealing with their IT environment. The CoBIT perspective on IT administration helps to ensure that IT conveys an incentive to the business and in relieved of IT challenges (ITGI, 2002; Delgado and Velthuis, 2015).

CoBIT is helpful as a guide to operational supervisors executing an IT anticipation. Mainly as an apparatus for evaluating the arrangement of business alignment and IT targets (Mora *et al.*, 2016; see also Sallé, 2004 and Tan *et al.*, 2009). The emergence of digital transformation, DevOps, as well as the current business trend, underpinned by the regular security issues, justify the continue evolution COBIT, to implement a re-alignment. The COBIT@2019 adopt an approach that imbibes the scaling mechanism for the framework to remain relevant. COBIT must continue to evolve, requiring either scaling up for large enterprise or scaling down for SMEs due to more frequent and fluid updates (Olawumi and Chan, 2019). The COBIT@2019 also present symbolism of continuous security review to ensure effective version control, upgrades and scaling corresponding to the release of the most updated guidance (Leszczyna, 2018).

Notwithstanding, one ITG may not provide an alternative in implementation as there is a little element that overlaps between the three as new theories advances (Van Grembergen *et al.*, 2004). The frameworks do not consider the broad perspective on IT administration; instead, they portray one viewpoint or other of the idea (Webb *et al.*, 2006; Dahlberg and Kivijarvi, 2006). The COBIT@2019 structure tends to the most recent technological advances, and security requirements for ventures including other ITG; for example, ITIL, CMMI, and TOGAF. Like COBIT@5, COBIT@2019 likewise underscores explicitly on security, risk management, and data administration. The COBIT@2019 system aides guaranteeing viable EGIT, encouraging simpler, and customised usage. In that capacity, is reinforcing COBIT@s proceeding as a significant driver of advancement and business change (Leszczyna, 2018; Olawumi and Chan, 2019).

ITIL by design, is for evaluating the IT exercises of government organisations (Sallé, 2004; Tan *et al.*, 2009). The ITIL library is a set of "best practice" guidelines for IT administration for the executives. ITIL is worried about the fundamental of business procedures expected to give astounding IT administrations (Iden, 2009; Cater-Steel and Toleman, 2010). However, it does not fret about strategic key issues (Sallé, 2004; Tan *et al.*, 2009). ITG reports show there is a veritable industry in programming devices, accreditation, review, preparing and counselling on ITIL ISO/IEC 27001 (2005a), ISO/IEC 17799 (2005b) and BS7799-2 (2000). The framework helps to accentuate a scaling approach for ITG strategists as these models focus on Information Security Management. Such ITG is for specialised decision-makers to oversee, starting, executing, and keeping up data security inside their associations (Rahimi *et al.*, 2016).

Further, ISO/IEC 27001:2005 (ISO 2005a) as detailing for data security within the IT security framework as well as ISO/IEC 17799:2005 (ISO, 2005b) for the code of training for actualising information security within the extensive framework. ISO/IEC 27001 as a security ITG, provide business with the opportunity for information security and safety confirmed by autonomous assessor against the prerequisites of the Standard.

However, the risk associated with SMEs application of the ITG frameworks in term cost could lead to the espouse of various theories. The description could remain unwanted outcomes, as the Standard does not seem to consider the strategic opportunities for decision-makers that IT could afford (Bergeron *et al.*, 2015). The risks of IT to be mainly managed as some ITG frameworks are into practical use by the SMEs. The process could make ITG a dominant view for the decision-makers (Peterson *et al.*, 2002). The analysis could broadly show that there is a gap between the application of ITG theories and the reality of SMEs (Bergeron *et al.*, 2015; Wilkin, 2012). Notwithstanding, the allocation of decision rights and accountability to encourage desirable behaviour in the use of IT the theories still give direction for implementation (e.g., Weill and Broadbent, 1998; Weill, 2004).

The theories with lower practice of ITG in SMEs espouse from the Agency theory, Stakeholder theory, Power perspective (Bergeron *et al.*, 2015). The adoption of LI could make it plausible (Alkhoraif, 2018). The outcome of such exercise could provide the linkage between the cyber strategy with grand strategy within the design of cyber policymaking (Weber, 2018). Such a view perceives ITG as a model that focuses on the management and delivery of IT services to enterprises irrespective of the size (Peterson, 2003; see also Bergeron *et al.*, 2015 and Alkhoraif, 2018). On the locus of the IT decision-making authority within an organisation, it remains helpful as a multi-stakeholder approach emphasised in OECD (2002, 2012). Early works indicated a similar trend that the governance structure for a business depended on several factors (e.g. Brown, 1997; Sambamurthy and Zmud, 1999; Weill, 2004; Weill and Woodham, 2002). Brantly (2019) asserts the usefulness of complexity theory in the design of the cyber policy.

In any case, this possibility approach was perplexing and hard to apply practically speaking. The association of the variables was a staying point; numerous authors accepted that the elements would not collaborate (notably Henderson and Venkatraman, 1994; see also Weerasinghe *et al.*, 2018 and Weerasinghe *et al.*, 2018). With accentuation, the authors justify scaling of a type. Those authors who assumed cooperation created systems of multifaceted frameworks (e.g. Sambamurthy and Zmud, 1999; Coltman *et al.*, 2015; Gregory *et al.*, 2018; Brantly, 2019).

Consequentially, the measurement of performance of IT security processes and or controls is a critical operational aspect of ITG from an integrated ITG framework perspective (Dahlberg and Kivijarvi, 2006; Hubbard and Seiersen, 2016). The measurement consideration tends as one of the two operating functions of ITG to explicitly launch with business-IT alignment in the arranging stage that guardingly affected the working stage. The monitoring of IT resources, risks, and management gain traction by the selection of appropriate IT performance measurement tools, which ultimately affects the benefits, costs, opportunities, and risks (Hubbard and Seiersen, 2016). Hence, the scaling could espouse the LI as a MSGS advocated in OECD (2012).

In the deployment of ITG, the use of a mixture of structures, processes and relational mechanisms is active with the multi-stakeholder approach. The arrangements are devices and tools for connecting business and IT; methods refer to IT monitoring the procedure, while relational mechanisms relate to participation and collaboration between management (De Haes and Grembergen, 2009). ITG frameworks, as the repositories of IT-effectiveness knowledge, organisations over time develop a shared culture of behaviours, values and expectations about their IT processes (Nicho and Khan, 2017; Gregory *et al.*, 2018).

Thus, integrating the two models to benefit assessment enable decision-makers to facilitate the functionality of scaling through the structures. Additionally, it embeds the processes of ITG measurement tools in the operating phase of integrated ITG framework (De Haes and Grembergen, 2009; see also Gregory *et al.*, 2018 and Bergeron *et al.*, 2015). Thus, theorising scaling is a relational mechanism in the apt of participation and collaboration among management and not entirely on measurement. Such a construct should serve as an input to cyber policy decision-making processes (Woods and Simpson, 2017).

Emerging issues and need for Secondary Data Exploratory Research

The study of cyber policy concerning implementable ITG in SMEs literature showed that the study area is a complex and dynamic landscape. Firstly, there is no universal definition, although there is consistency in the implementation of various ITG. The description highlights as a working characterisation of cyber policy. The definition underscores correlations within the multi-stakeholder elements to understand the application of ITG in SMEs and to support cyber policy decision-makers.

There are many strategic identifications of cybersecurity elements; for instance, seen diminished costs, access to sizeable IT infrastructure, cyber policy specialised decision-makers, etc.), and the long-term benefits to SMEs' decision-makers (such as implementable ITG, the flexibility of MSGS, robust internal investigation to data breach incidents, etc.). The implementation of a protectable cyber policy stands out as SMEs remain susceptible to continuous malicious attack, especially the UK's SME Aviation.

Concluding Remarks

The review of literature stressed the need for an implementable cyber policy as the real linkage between ITG and MSGS (Aggarwal and Reddie, 2018; Banham and He, 2010; De Haes and Van Grembergen, 2006, 2009; GreenPope *et al.*, 2010; Webb *et al.*, 2006). With the accentuation on scaling and scalability mechanism in the implementation of ITG, decision-makers would find the organisational culture of security as consistently helpful as accessibility is almost effective (OECD 2002, 2012). For decision-makers to accommodate such paradigm, the most support structure highlighted by research was the offer of a shared concept of scaling to both security scholars and practitioners to prepare decision-makers with the technical impetus in the implementation of cyber policy.

However, there was literature evidence that decision-makers must be specialised security personnel to meet such obligations. There are concerns that SMEs may not have skilled cyber policymakers. They may have to recourse to the more significant enterprise security specialists to meet the need for fulfilling the highlighted goals via scaling mechanisms. In fulfilling this role, decision-makers need both academic and expertise-based training in cyber policy. There are offers of an interface among government and industry to empower specialised security chiefs (Carr and Tanczer, 2018). The ITG systems available to SMEs were reviewed. Useful guidelines identified to evidence the need to bridge the gap that exists on the practical implementation of the available models to SMEs cyber policy decision-makers.

The helpful guidelines provision paths to tailor ITG systems to specific industrial sectors. With this essentiality, the risk associated with SMEs application of the ITG frameworks in terms of cost could help decision-makers to adopt MSGS both in the espouse of various theories with view for strategic business alignment of goals (Bergeron *et al.*, 2015; De Haes and Grembergen, 2009; OECD 2002, 2009; Gregory *et al.*, 2018; Nicho and Khan, 2017; Woods and Simpson, 2017). However, the ITG implementations are helpful to decision-makers. With this approach, it focuses mostly on large enterprises.

Where suggestions are available to SMEs; they were dependent on the provisions from the more massive corporation. Useful bits of advice are available to SMEs but there are needs to accentuate the preparedness of decision-makers to implement ITGs as SMEs consistently being attacked.

A vital issue for the development and deployment of implementable cyberpolicy in UK's SME Aviation is the suggestions on strategic directions ought to be an outcome of the research. There exist various means available to decision-makers that lean on various professional discussions and assumptions. There is a need to arrive at a deeper understanding of how to formulate helpful recommendations on cyber policy implementation challenges in the UK's SME Aviation industry. In fulfilling this, an exploratory research will be conducted to specifically attempt to find out how the vulnerability of ITG models and MSGS correlate to supporting decision-makers. Also, to accentuate the emerging issues on the domain of strategic directions for the successful implementation of cyber policy within the UK's SME Aviation sector. The next stage of this study will detail the Research Methods in use to capture the secondary data, including details on the research strategy and the overall management of the researcher's role.

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